THE COMPLETE SHIPPING CONTAINER GUIDE

OWNERSHIP, MAINTENANCE & WARRANTY INFORMATION



Eveon Containers
Complete Container Guide

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Thank you for choosing Eveon Containers.

Your container was built to withstand years of demanding conditions. With proper care, it can continue performing for decades to come. This guide was created to help you understand delivery expectations, maintenance, warranty information, and long-term container care so you can get the most out of your investment.

From delivery day forward, our team is here to help support you throughout the process to ensure your container performs as intended.

EVEON

Site Preparation

Eveon provides customizable delivery options, including tiltbed, flatbed, or a pickup option for those with the proper equipment. Our network of local truckers ensure delivery in 3-5 business days.

Every successful delivery starts with preparation. We appreciate you choosing Eveon Containers and helping create a safe and efficient delivery experience before your container arrives.

RECOMMENDED FOUNDATIONS

CONCRETE PIERS/PADS

- Place concrete piers along container rails
- Keeps the container about 6in off the ground
- Allows airflow underneath, helping reduce condensation

CONCRETE FOUNDATION SLAB

- Pour a full reinforced concrete pad
- Provides a stable and long-lasting foundation
- Keeps moisture away and prevents settling
- Excellent for long-term placement

GRAVEL BED/CRUSHED STONE

- Spread compact gravel
- Provides drainage and prevents water pooling
- Can be combined with railroad ties

PRESSURE-TREATED WOOD

- Cheap and easy to install
- Lay two or more 4x4s under container rails
- Raises the container several inches off the ground
- Must use pressure-treated

HOW TO PREPARE YOUR DELIVERY SITE

CLICK TO VIEW DELIVERY GUIDE

CLEARANCE

Minimum **16ft overhead and 12ft width**, free of obstacles.

ACCESS TO SITE

Most carriers use 40ft trailer. Allow **100ft for a 20ft container** and **120ft for a 40ft container.**

Straight-line access required

GROUND CONDITIONS

Area must be **flat, level, firm, and dry.**

WEATHER

Postpone if heavy rain or snow is expected.

What to Expect on Delivery Day

At Eveon Containers, we work with experienced, fully-insured truckers who have completed thousands of deliveries so your shipment is in trusted hands.

Tiltbed Delivery Process

Most containers are delivered using a tiltbed trailer. During unloading, the trailer lifts at an angle while the container slowly slides into place.

Because of this process, **containers are typically delivered in a straight line from the truck to the final placement location.**

Flatbed Delivery Process

Flatbed delivery involves transporting your container on a flatbed trailer, which differs from the tilt bed method where the container slides off the back of the truck onto the ground. **With flatbed delivery, you are responsible for offloading the container using appropriate equipment like a forklift or crane.**

CLICK TO VIEW DELIVERY REQUIREMENTS



Be Present During Delivery

Someone should be onsite during delivery to:

- **Confirm placement location**
- **Verify door orientation**
- **Check surrounding clearance**
- **Inspect the container before the driver leaves**

Once placed, used shipping containers can be difficult to reposition without specialized equipment.



Expect Normal Cosmetic Wear

Used containers can show:

- **Surface rust**
- **Dents or patches**
- **Scratches and faded paint**
- **Previous repair markings**

These are normal characteristics of used Corten steel containers and do not affect structural performance or wind & watertight condition.



Inspect Before Signing Off

Before the carrier leaves, inspect the container to confirm:

- **Doors open and close properly**
- **Flooring is solid**
- **No holes are present in walls, roof, or floor**
- **Container matches expected condition**

Signing the inspection form confirms the container meets the agreed-upon delivery condition and wind & watertight standard.



After Placement

Once delivered:

- **Allow the container to settle fully before loading**
- **Re-check door operation after placement**
- **Keep the surrounding area clear for drainage and airflow**
- **Slight shifting may occur if the ground settles unevenly over time**

After delivery, Eveon's Customer Care team is available to assist with any questions or concerns.

Eveon's Inspection Form

Before the driver leaves, **the container should be fully inspected to confirm it meets the agreed-upon wind & watertight standard**, including proper door operation, solid flooring, and overall structural condition.

By signing the form, the **customer acknowledges the container was delivered in acceptable condition** at the time of delivery. **This signed inspection form also serves as the starting point for the Limited Lifetime Warranty coverage.**



Part 1 - To be filled out by your driver.

This section is completed by the delivery driver and **records driver information, recipient information, order number, and container identification** for the delivery record.

Part 2 - To be filled out by you and your driver.

This section is completed by the delivery driver and recipient to confirm the container meets Eveon's wind & watertight quality standards at the time of delivery.

Any qualifying concerns or damages should be documented on the form before the driver leaves the site.

Inspection Points

Review each inspection point carefully before initialing.

	Driver & Customer Initials
Container is wind & watertight (no holes)	☐ ☐
Seals are intact	☐ ☐
Floor is in good condition (patches are acceptable)	☐ ☐
Doors open & close properly (hinges can be sticky)	☐ ☐
Door hardware functions (locking bars, cam keepers)	☐ ☐

Is the container placed in a location that is dry and level?	☐ Yes
Was the delivery area and driveway clean of obstacles?	☐ Yes
Did you walk around (and in) the entire container with the driver?	☐ Yes
Do you accept this shipping container as it?	☐ Customer Initials

You will be asked to list any issues or reasons the container(s) were not accepted before a final signature is required.

Final Signature

By signing this form the **recipient acknowledges receipt of the container, and acknowledges the container is in good working condition as described** above unless anything is noted.



HOW TO MAKE A WARRANTY CLAIM

If you experience an issue with your container or delivery, **submit a warranty claim with all relevant details, including photos or videos** when possible. Eveon's Operations team will review the request and provide a solution within 3-5 business days.

Our quality standards are designed to ensure containers meet Eveon's performance requirements. Providing complete and accurate information helps our team review concerns efficiently and determine the best solution.

This commitment doesn't end when your container is delivered. From day one through years of ownership, our team is here to provide reliable support and help you get the most from your investment.

SUBMIT A WARRANTY CLAIM

Caring for Your Container

Proper maintenance plays a major role in the long-term performance of a shipping container. From rust prevention and ventilation to foundation placement and door maintenance, routine care helps protect structural integrity, improve functionality, and extend the lifespan of the container for years to come.

01 RUST PREVENTION

Surface rust is a normal characteristic of Corten steel, but regular inspections are still important.

Pay close attention to the roof, corners, and door frames, and treat any developing rust with rust-resistant paint or sealants when needed.

02 VENTILATION & MOISTURE CONTROL

Proper airflow helps reduce condensation buildup, especially in humid or rainy environments.

Good ventilation protects both the container and the items stored inside by reducing excess moisture over time.

03 SEALING & FOUNDATION

Inspect door gaskets, seams, and joints regularly to ensure the container remains properly sealed.

Containers should also remain level and elevated on a stable, well-drained foundation to help prevent water pooling and improve airflow underneath.

04 DOOR MAINTENANCE

To keep doors operating smoothly, regularly lubricate hinges and locking mechanisms using products such as WD-40 or all-weather lubricants.

Routine lubrication helps reduce friction, prevent rust, and improve long-term operation.

TROUBLESHOOTING STICKY DOORS

- **Use a level to ensure the container is sitting evenly and not pitched at an extreme angle.**
- **Lubricate door hinges and locking mechanisms regularly using WD-40 or all-weather lubricant.**
- **Place the container on a flat surface or support beams like railroad ties to maintain proper functionality.**
- **Keep door areas clean and free of dirt, mud, and rust buildup using soap and warm water.**

PEACE OF MIND THROUGH OUR
LIMITED LIFETIME WARRANTY

CLICK TO LEARN MORE

Reimbursement for the reasonable cost of repairs by a qualified welder

Provide an industry standard patch so you can repair the container

Swap the container if repairs cannot restore it to a wind & watertight condition

at Eveon's discretion

After 366 days, Eveon will send minor repair parts at no cost to the customer

Containers picked up from a local depot are not covered under Eveon's Limited Lifetime Warranty and must be reported as not wind and watertight within five (5) business days. Any modifications made before confirming WWT will void eligibility for replacement.





Have questions or need more information?

MONDAY - FRIDAY
8:00AM - 8:00PM (EST)

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